

Seva Mandal Education Society
Smt. Kamalaben Gambhirchand Shah Law School
338, R.A. Kidwai Road Matunga- 400019

Grievance Redressal Cell and Committee

Seva Mandal Education Society's Smt. Kamalaben Gambhirchand Shah Law School Matunga has its grievance Redressal Cell through direct supervision of the principal and other nominated members.

The main function of the cell is to look after the complaints lodged by any student and judge its merit. Anyone with a genuine grievance may approach the members in person. If an individual is unwilling to appear in person, grievances may be dropped in writing in the letterbox/suggestion box of the Grievance Cell at Administrative Block.

Objectives:

The Grievance Cell has a primary goal of fostering an accountable and responsive culture among all stakeholders to maintain a harmonious educational environment within the institute. This cell is established to address and resolve issues raised by college students, with the overarching objective of upholding the institution's dignity by ensuring a conflict-free atmosphere. The focus is on promoting positive relationships between students and teachers, as well as among students themselves.

The Grievance Cell actively encourages students to openly and fearlessly express their concerns or problems, without the fear of facing any negative consequences. It is dedicated to addressing various issues related to classroom management, teaching methodologies, syllabus completion, and any instances of mental or physical harassment. To report grievances, individuals are encouraged to contact the cell via email at kgshahgrievancecell@gmail.com.

Composition:

Name	Designation
Mrs. Rakhee Gadhave	Chairperson
Mr. Satyawar Bagwe	IQAC Co-ordinator
Ms. Kamleshwari Hambarde	Member
Ms. Neha Upadhyay	Member